



FRANKLIN
DELIVERING INNOVATIVE SOLUTIONS SINCE 1954

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RODI SINKS WARRANTY

Franklin's warrant Rodi sinks as manufactured by Rodi against any manufacturing fault for a period of 10 years (normal wear and tear excluded) from date of purchase.

This warranty will cover parts for replacement of products deemed to be defective in the manufacturing process only following inspection from Franklin's or their approved agents and that:

- a) The problem is indeed due to a manufacturing defect and no other reason such as incorrect installation, misuse, or normal wear and tear.
- b) Sufficient ease of access is provided to all areas of the product for inspection and servicing purposes after installation.
- c) **PROOF OF PURCHASE** by the customer from the Distributor. Where no documentary evidence exists to support such proof Franklin's undertakes no responsibility to reimburse any repair or exchange of products under warranty.

Franklin's will not reimburse the customer, and the warranty clause does not apply where any damage or fault is occasioned by any of the following:

2.1 Installation faults.

2.2 Abuse or misuse.

2.3 Improper or inadequate maintenance or calibration.

2.4 Utilising the products as part of an installation of product not in accordance with the Rodi installation instructions supplied by Rodi,

2.5 Unauthorised modifications.

2.6 Using parts not supplied by Rodi, and Franklin's.

2.7 Operations outside of the published physical, chemical and environmental specifications for the product, or improper site preparation or maintenance.

2.8 Unless otherwise agreed, warranty will not include the cost of freight to or from the customer or in any case insurance of the product.

- d) **MINOR RECTIFICATION**

In the case of certain accessible visible component parts requiring minor rectification under warranty, Franklin's reserves the right to supply replacements for those parts to the customer.

Transport to the customer in such instances will be at Franklin's cost and option.

Franklin's specifically reserves the right to examine the defective part or product for assessment as to whether the fault or damage is a matter for warranty, prior to reimbursing any cost or providing any requested free replacement part.

e) **INVALIDATION OF WARRANTY**

This warranty is for normal domestic use only and excludes any defect or injury caused by or resulting from misuse, abuse or neglect, accidental damage, improper installation, modification, vermin infestation or other alteration which affects the reliability or performance of the unit not attributable to faulty manufacture, parts or labour.

f) **WARRANTY WILL BE INVALIDATED IF**

4.1 The product has been used for a purpose other than that of the manufacturers intended application OR the product has been incorrectly specified and/or installed into an application by those other than Rodi or Franklin's.

4.2 The product has been damaged by use of unsuitable cleaning agents or improper materials contrary to the manufacturers stated instructions i.e. damage by agents containing acidic, corrosive, abrasive or alcohol based substances or through scouring of surface by abrasive cloths, sponges or similar.

4.3 Damage resulting from repairs or attempted repairs by anyone other than Franklin.

4.4 Damage by improper or inadequate maintenance or calibrations.

4.5 Damage by operation outside of the published physical, chemical and environmental specifications for the purpose.

4.6 Damage by improper site preparation or maintenance.

g) This warranty is transferable – it applies to the product not the purchaser provided proof of purchase details are passed on to the new owner.

h) Upon verification that any parts or products are defective under the terms of the warranty, such parts or products will be returned to Franklin's for analysis by the manufacturer before disposal unless otherwise instructed.

i) The warranty does not cover consequential damage.

j) The warranty applies to New Zealand only.

CARE AND MAINTENANCE INSTRUCTIONS FOR RODI SINKS

Stainless steel is a metal alloy, composed of two major elements which are chrome and nickel. Chrome gives stainless steel its luster and durability while nickel provides hardness and strength.

FOR A PROPER MAINTENANCE, MAKE SURE TO FOLLOW THE CORRECT PROCEDURES WHEN TAKING CARE OF YOUR STAINLESS STEEL SINK.

Wash the kitchen sink after each use abundantly with water, mild soap or neutral detergent. Drying is extremely important. Use a smooth cloth to do so.

Do not cut anything directly on the kitchen surface, use a specific accessory.

Don't leave sponges, metallic objects, rubber mats, any abrasive materials or substances, cleaning detergents or acids (hydrochloric, sulphuric), nor food remains on the kitchen sink. Prolonged exposure to any of this can cause corrosion.

Do not put warm objects such as, pans or trays over the kitchen sink.

Be sure to clean in the same direction as the grain lines of the finishing.

The Rodi warranty does not cover damage arising from the incorrect handling of its products.